



Avenger Enterprise™ Sales Brochure

Our Web Based Software Suite Includes:

- C.A.D. (Computer Aided Dispatch)
- Media Direct Access (Calls for Service)
- R.M.S. (Record Management System) with Electronic Report Writing
- Mug System
- Case Document Imaging, Workflow and Management
- Crime Mapping
- Property Room Management
- Human Resource System
- Grant Tracking System

Avenger Enterprise™ gives you all of the modules and great features available in our Avenger Record Management System™ as described in detail below. Modules can also be purchased separately on an individual basis.

C.A.D. (Computer Aided Dispatch):

- This is a live computer aided dispatch system.
- Our C.A.D. system contains two sets of tables. One set is dedicated to live calls to insure the smallest data set possible for quick data response. The other set contains historical closed call information.
- Our system allows users to create multiple supplemental comments and attach them to a call.
- One click will display all unit locations along with names of assigned officers and their cell phone numbers. A list of all assigned calls and current status are also displayed for each unit.
- Convenient links. Click on a unit and update its status on a call. Click on a dispatch number to view detailed call information.
- Extensive system journaling. Each call modification is recorded and saved.
- Detailed response time report. Create a report for any date range and all matching calls will be displayed with their response times. A calculated average response time will be listed at the top of the report.
- Detailed times are captured so you can view detailed call statistic reports. Some of the times captured include: call received time, time it takes to create the call and save it, unit dispatch time, time unit dispatched to time acknowledged by unit, time unit pre-empted, pre-empt return time, unit arrival time and unit clear time.

Media Direct Access (Calls for Service):

- This module allows members of the media (Newspapers, Radio and News Stations) to access a special area designed for the Media to view and research calls for service.
- This module will work with **most** vendor software. You can purchase this module as a standalone service and attach it to your current C.A.D. system.
- **Save Money:** This system will virtually pay for itself from the savings in time that would have been spent by your officers taking calls and researching questions from the media.
- Each user from the Media is given their own log on.
- We keep a detailed journal of all media queries into the system.
- We have special customizable filters to prevent sensitive calls from being viewed by the media.

R.M.S. (Record Management System):

- Master name index.
- Add special notes to person records.
- The master name form will display every item associated with a selected person on a single form.
- The system will automatically search for an existing record when a new person is added.
- The system will automatically conduct wildcard searches based on the first characters of a search word.
- You can associate scanned images, documents and electronic files with a person.
- Create gang associations.
- Create relationships between person records.
- Modus operandi (M.O.) association.
- Master vehicle index.
- Over sixty drop down box dictionaries for system customization.
- Includes a U.C.R. report packet.
- Includes a M.A.C.R. report in an electronic file format.
- Includes many other detailed reports.



We need it for dependability.

Electronic Report Writer:

- Create citations and other reports electronically in house or out in the field.
- Our system has spell check to prevent narrative spelling errors.
- Three tier report quality approval process: officer, supervisor and records.
- Report is locked down after final approval from records.
- The system will create a permanent hard copy for every report in Microsoft Word.
- The system will automatically generate a separate confidential name report.
- Reports can be set for restricted access.
- Create associations between incidents.
- You can associate scanned images, documents and electronic files with an incident.
- Track field interrogations.
- Associate customized incident factors for statistical reporting.
- Includes detailed statistical reports.



We need it for mobility.

Mug System:

- Book suspects.
- Create crime bulletins.
- Track registered offenders.
- Create and print photo line-ups.
- Includes detailed reports.

Case Imaging, Workflow, and Management System:

- An electronic report or a scanned document will automatically create and route a case to detectives.
- Automatic routing is determined by the route you associate with a case title in the route dictionary.
- One records clerk can scan and index up to six-hundred pages in an eight hour shift.
- Newly received supplemental reports will notify investigators on closed and suspended cases.
- Scanned reports, images, and notes can be uploaded into the case folder.
- Any electronic file can be uploaded into the case folder. Example: audio, video, Microsoft Word, and etc.
- Includes detailed reports. See how many cases are being worked, suspended, or closed by each investigator.

Crime Mapping:

- Visually see where crimes are taking place.
- View street level maps.
- View satellite photo's.
- View street level maps with a satellite photo overlay.
- Geo code addresses with a latitude and longitude.

Property Room Management:

- Book property in house or out in the field between calls.
- Track lost and stolen property.
- Track property item transactions. Example: checked out, viewed, destroyed, and etc.
- Keep track of property storage location history.
- Bar Code System.
- Detailed monthly reports showing the status of items in property room custody.
- Includes many other detailed reports.



We need it because it's easy to use.

Human Resource System:

- Unlike other human resource systems, this system is police oriented.
- Employee photos.
- Emergency contact information and blood type.
- Track unit/squad, division, shift and payroll information.
- Keep track of unit/squad assignment history.
- Keep track of job classification history.
- Detail roster report.
- Call-up report.
- Includes many other detailed reports.

Grant Tracking System:

- Create a project for each new grant.
- Associate objectives and requirements with your grant project.
- Track important dates.
- Track grant sponsored personnel positions.
- Track material purchases and the requesting unit/squad.
- Keep track of the estimated and actual cost of purchased items.
- You can mark a grant as extended and track the items ordered on the extension.
- Our grant summary report gives you the detailed current financial status of a grant project.

Other Benefits:

- This is a completely web based system that's accessible through an Intranet or the Internet.
- Accessible from any computer with Intranet or Internet access.
- Run from within your own secure network or contract with a hosting provider.
- User friendly.
- Almost all statistical reports have the option to filter by precinct, sector or zone.
- Over three thousand check points to prevent invalid data entry.
- Most areas display help tips when your mouse hovers over an item.
- No more labor intensive software installs or upgrades at the client level.
- Accessible with Internet Explorer 5.0 and above.
- Bullet proof security with anti-hacking measures implemented.
- Secure transmissions with encrypted data.
- Computer I.P. address checking and recording.
- A detailed journaling system of user activity.
- Everything is keyboard driven for speed.
- Hot keys are listed at the top of every page.
- System designer employed by law enforcement. Has intimate knowledge of police procedures.
- Most of our reports allow for some type of filter selection before you actually run the report.
- Designed to allow multiple agencies or businesses to use the same system.
- We are open to suggestions. Let us know if you want a report or some other feature added in. We will add in your requested feature without a customization fee if a majority of our customers will benefit from it.
- Affordable price. **We will beat any competitor's price by 5%!**



We need it because we are proud of what we do.

Minimum Recommended Server Hardware Requirements:

Note: We recommend that you install the database on a separate server if you are licensed for more than fifty users. Otherwise, you can run both web and database services on the same server.

- A dual 2.0 GHZ processor server with at least 4 GB of memory.
- Hard drive space is determined by the estimated number and type of files that will be uploaded into your system on a yearly basis. The number of service calls and reports generated in a year is also taken into consideration.

Server Software Requirements:

- Microsoft Windows Server - Versions: 2003 and higher.
- Microsoft SQL Server Database - Versions: 2005 and higher.
- Microsoft IIS Web Services 6.0 or above.
- Microsoft .NET Framework 2.0 or above.

Server Software Recommendations:

SSL Data Encryption (<https://>)

Minimum Recommended Client Hardware Requirements:

- Our software is light and will run on most hardware platforms.
- Our software is perfect for Windows Pro based *tablet PC's*!

Client Software Requirements:

Microsoft Internet Explorer Version 9.0 and above.

Barcode Scanner Recommendations:

Several barcode scanners will work with our system. We recommend the Symbol LS2208 by Motorola. A photo of this scanner is displayed on page four of this brochure.

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Please visit our website at <http://www.NineElevenSoftware.com> and ask us for a free demo!

We proudly donate partial proceeds from every software sale to a New York benefit fund that supports both widows' and children of Firemen and Police Officer's killed in the line of duty.